



London Metropolitan University
Students' Union

Trustee Board Minutes

26/10/2016

Attendance:

Trustees: Florence Onwumere (Chair), Rob Hull, Barbara Ntumy, Tunde Toki, Nicola Miller, Georgia Robinson

In attendance: Mark Crowhurst

Apologies: Jim Dickinson, Grace Etogun

Item	Title	Comment & Action	Action
1+2	Minutes, matters arising and actions	FO welcomed everyone FO: No actions from previous meeting Minutes Agreed	
3	Reports	GM Report Report covered July, August and September MC No change in RAG rating for union development. Successful induction period with Roadshows over 1,000 people engaged, We continue to support and lead elements of the Head Start programme with attendance c.250 for this year. StARs training I underway and we have guaranteed student places on PISO groups. We have more clarity in relation to the organisational restructure and how this will impact on the Union. We have submitted our thoughts on the Union's role and development within the OCOC project in our "Visions" document and We submitted data to the OIE on students who use our services for analysis. Of those students using our services 89% were still on their course. We supported the Quality Enhancement Unit's implementation of the first full course feedback survey. Were currently working with colleagues in developing the Student Led Modular Feedback initiative developing the project from last year's pilot.	

		<p>BN How can and ensure student voice at all levels</p> <p>MC Through working with Liz Charman and involvement in Academic Board Investors in Volunteering audit takes place on the 27th November. SU survey very positive and backed up the outcome of the NSS</p> <p>KPI update</p> <p>MC A good year with a good or satisfactory performance in most areas</p> <p>NM What is the basis for figure</p> <p>MC Based on historic activity and desired outcome from the strategic plan</p> <p>RH Why are elections down and how do we address</p> <p>MC Its about engagement and creating a community, as well as candidate activity and focus</p> <p>BN Issue of engagement go beyond Union in to wider University and the support of academic staff is critical</p> <p>GR reported problems with traditional routes of engagement and Cass emails</p> <p>NM developing and driving a better understanding and relationship with academics is critical to engagement</p> <p>RH Asked about GFBL societies</p> <p>TT reported these were off to a good start this year particularly academic based societies</p> <p>GR Cass societies need to be developed to reflect there interests in film, art drama etc</p> <p>BN to develop sport we ned to campaign for Wednesdays to be free</p> <p>NM recognised the need for activity focused on a Wednesday and the importance of extracurricular activity to career development</p> <p>NM happy to help with this</p> <p>Risk register:</p> <p>MC no change in risk student number continue to be the major concern Student numbers looking ok at this stage</p>	<p>Election committee to discuss</p> <p>Exec to develop campaign</p>
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4	General	<p>NSS</p> <p>MC Introduced the paper on NSS and changes in relation to Question 23 and the links to Teaching Excellence Framework TEF</p> <p>BN Concerned about link between NSS, TEF and fees</p> <p>RH Recognised a range of issue with the TEF including those related to grading universities. This would be an ongoing debate for the university as it scored high in areas of quality but the nature of the TEF put it at a disadvantage in other areas such as drop out rates</p> <p>BN The TEF made life more difficult for universities such as London met with a strong WP background</p> <p>BN spoke about NUS national position and current campaign activity</p> <p>The union would continue to campaign for changes to the link between TEF and NSS but would not be backing a boycott at this stage</p> <p>Satisfaction Survey</p> <p>MC Introduced the results which were very positive</p> <p>NM spoke about the complexities of communication and the increasing invisibility of emails and the range of social media options</p> <p>BN we need to explore multiple options and not forget more traditional means such as posters and leaflets</p> <p>TT need to do more outreach activity in classroom and social areas relationship with School staff is key to this</p>	

		<p>OCOC Update</p> <p>Currently waiting the appointment of the University COO to develop our ideas and confirm position and funding</p> <p>Schools structure will need reflection in officer model for March elections</p> <p>GR current model works well and could be adapted for this year</p> <p>MC Long term model needs to link tom OCC and funding</p> <p>BN Is th portfolio model one we should explore?</p> <p>MC Current structure linked well to student groups as part of a representational pyramid, there has been challenges with portfolio roles</p> <p>GR The link to Schools was useful in understanding and representing students and engagement with them</p> <p>NM Need to reflect on the basis of the original decision and best model to serve students</p> <p>RH what are the next steps in the development of the Union within OCOC? What does the union want to do?</p> <p>BN Its also a question of what the university expects</p> <p>MC Volunteering and job shop were areas the union should look to develop along with confirming the long term position of sport</p> <p>Meeting closed</p>	<p>M.C to discuss with officer and circulate thoughts and background</p> <p>To develop these ideas within the vison and as part of the conversation with the new COO</p>
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