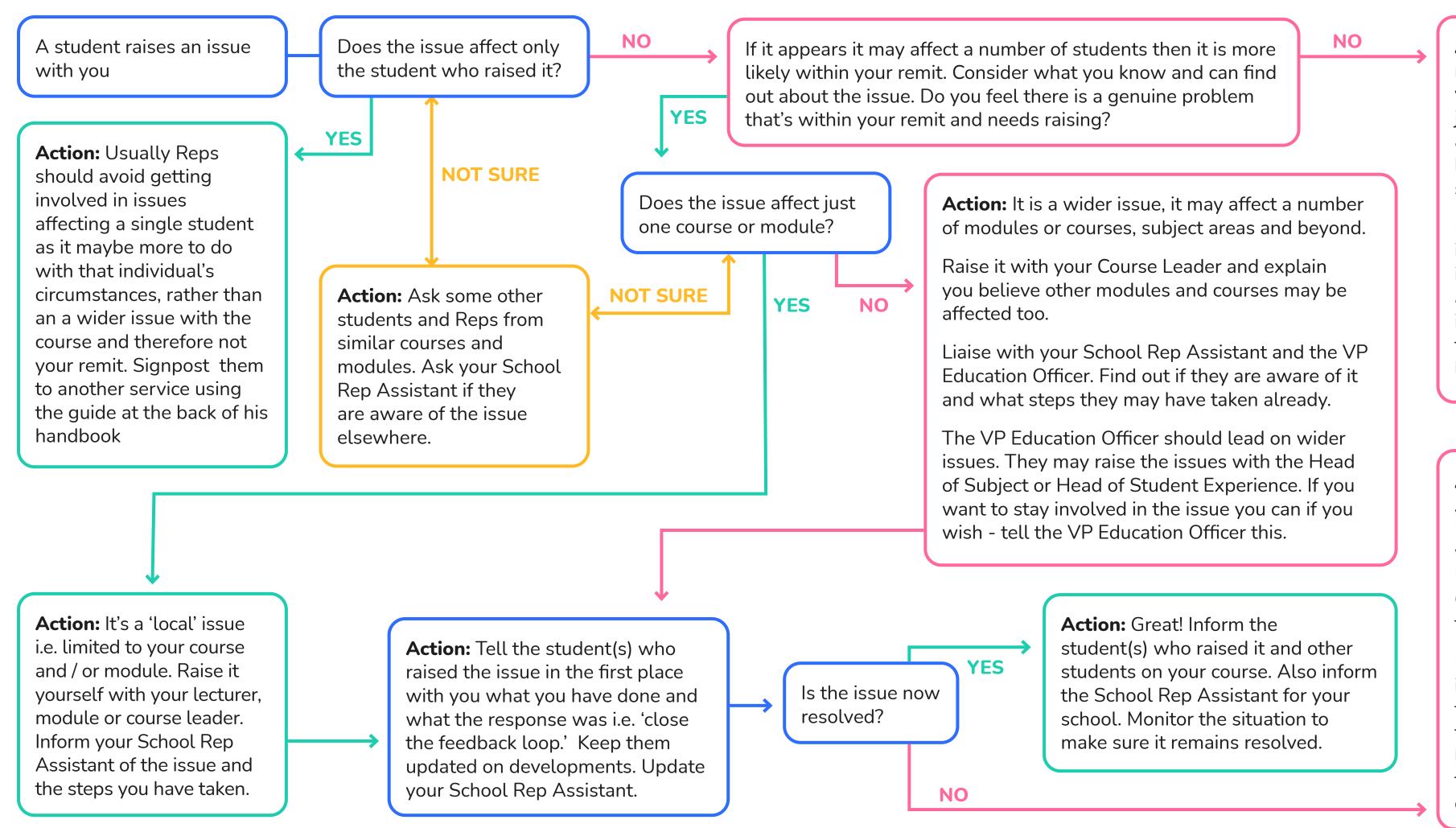
## Decision making

**REMEMBER:** If you don't wish to represent a student for any reason, just tell your School Rep Assistant and then they can arrange for someone else to do so. This is fine for you to do. If you're not sure about anything, ask your School Rep Assistant



Action: As a Student Rep you are not obliged to raise every issue you are told, you must use your judgement. A student complaining about unfair markings might simply be unhappy because they think they should have got a higher grade!

If you are not confident that the issue is genuine then advise the student it is difficult for you to take it forward as there is little evidence to suggest it is widely and deeply felt. Advise them to speak directly to their course leader themselves.

Action: Inform your School Rep Assistant and VP Education Officer. Discuss and decide if you think its is worth continuing to raise it. Is the Uni realistically able to resolve it? Could something be done to mitigate the effects of the issue?

If you still wish to continue on the issue, allow the VP Education Officer for your school to lead on the issue from now on, which may involved lobbying can campaigning. Update the student who raised the issue originally.